

# Transcript of the GLOBAL MONEY DEMO VIDEO

## Reimagine international payments with HSBC Global Money Transfers

Experience a unique 'mobile first' global remittance platform with never before seen features.

Enjoy international payments that are convenient, fast and fee free.

## Initiate your international transfer

- Log on to the HSBC Mobile Banking app and tap on 'Move Money'
- Select 'Send money internationally'
- Search and select the country you wish to transfer funds to
- Select whether the payee account is HSBC or non-HSBC
- Continue by accepting the information

#### **Enter the transfer details**

• Enter the amount you wish to transfer and click on continue

### Select/Add payee

- Select the payee from your list or add another international payee
- Select the payee bank details that you want to use
- Enter the following details
  - o Routing number
  - o Account number
  - o Payee's full name
- In case of a non-HSBC payee, you will be required to add the payee's address
- Search and add the payee's country/territory
- 'Continue' to confirm payee's address
- Confirm payee's full details and click on 'Continue'

- Review the details to 'Add payee' to your list
- Enter your 6-digit mobile banking PIN or use your biometrics to authenticate the instruction

Done! You have successfully added the payee

#### Proceed with the transfer

Now let's quickly and easily remit the money!

- Select beneficiary type
- Once you scroll down, you will find 'Purpose of payment' section
- Select the purpose of payment which suits the best
- Capture remarks for beneficiary's reference and continue
- You will be redirected to Foreign Exchange Management Act (FEMA), 1999 declaration page
- Review and agree to continue your payment
- Review your payment details in full and 'Confirm'

And your payment's done!

You may also share the transfer details with the payee

Make international payments with a 'never before' convenience, on the go!