



We are moving our south extension branch a short distance away to a new address in Lajpat Nagar.

We wanted to let you know that we are moving our South Extension branch to nearby location in Lajpat Nagar with effect from 1 November 2021. We're sorry for the inconvenience that this may cause and are making every effort to make this transition as easy as possible.

Our new branch address and timings:

Plot No. 64, Ring Road, Lajpat Nagar 3, New Delhi - 110 024.

The branch will be open from **Monday – Saturday: 10:00 a.m. to 4:00 p.m.** except on second and fourth Saturdays, Sundays and public holidays. This branch is conveniently located at a short distance from our current **South Extension** branch and is easily accessible by road (Approx. 200 metres from Haldiram, Near Lajpat Nagar Bus Stop on Ring Road, Lajpat Nagar). We request you to note that these timings may be revised on account of Government/State wise directives on branch operations during the current pandemic situation. Changes to branch timings are updated on our website at all times, and can be accessed through this link <https://www.hsbc.co.in/content/dam/hsbc/in/documents/ways-to-bank/regulatory/customer-service/branch-timings.pdf>

What you need to know about your account(s)

- You can continue to operate your accounts as usual and there will be no change in your account numbers, branch IFSC code and MICR code
- You can use your existing chequebooks, debit and credit cards as usual
- You continue to have the option of operating your account from any of our branches in India
- You can also avail various banking services either through any of our branches or through our digital channels such as Personal Internet Banking, Mobile Banking and SimplyPay UPI app. You may also visit your nearest HSBC ATM

We are also moving the locker cabinets to new branch address. If you hold a locker at South Extension branch you will need to visit this branch to access your lockers from 1 November 2021.

What you need to know about your lockers:

- We will be moving the existing locker cabinets along with the contents of the lockers to the branch in Lajpat Nagar. Though we will take adequate precautions and care while shifting, we will not accept any liability or responsibility for the damage, if any, sustained to items deposited therein
- If you wish to remove any fragile items stored in the locker prior to the shifting, we request you to visit our branch during office hours on or before Friday, 15 October 2021
- Please note that the lockers may not be accessible to the customers between 16 October 2021 and 31 October 2021 as we will be moving between these dates

In case of any further queries:

Contact your HSBC Relationship Manager

Visit the HSBC South Extension Branch

Call HSBC PhoneBanking

Thank you for choosing to bank with us.

Visit your nearest HSBC branch

The Hongkong and Shanghai Banking Corporation Limited
R-47, Greater Kailash – 1, New Delhi - 110 048, India. Website: www.hsbc.co.in

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