



# Protect yourself from Mobile Banking Fraud

Use your smartphone, smartly.  
Secure yourself against mobile banking fraud.

While you bank on the go, ensure that you also stay secure. Here is a list of dos and don'ts to help keep your money safe.

## Dos

- Password-protect your phone
- Install mobile security software to protect sensitive data
- Communicate carefully with your bank. For instance, register for SMS alerts.
- Clear all personal information from your mobile device before discarding it

## Don'ts

- Choose automatic login options
- Store any login information on your mobile device
- Never store card information such as card number/expiry dates on websites/merchant apps
- Install applications from untrustworthy stores
- Click on suspicious links from e-mail or instant messaging
- Use public Wi-Fi access for mobile banking
- Save messages from your bank containing passwords

For more information on online security and good banking practices from HSBC,

Visit [www.hsbc.co.in](http://www.hsbc.co.in)

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Never respond to unsolicited offers of money received through e-mails/phone/other media\*

- No one really gives you money for free\*
- Be careful while investing in seemingly attractive schemes offering high returns\*
- Do not invest in unregulated companies/entities\*
- Do not rely on hearsay – Check for yourself\*
- High return means higher risk including potential loss of entire money – Check your risk-appetite!\*
- Take care of your money – It is hard to earn but easy to lose\*
- When in doubt, check with a trusted financial adviser\*

\*For any clarification, visit [www.rbi.org.in](http://www.rbi.org.in) or [www.sebi.gov.in](http://www.sebi.gov.in) or [www.irda.gov.in](http://www.irda.gov.in)

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