

## Contact Centre Phone Numbers

Resident Customers	Within India	From Overseas
HSBC Premier (Toll Free)	1800 266 3456	91-40-61268001
	1800 120 4722	91-80-71898001
HSBC Personal Banking / Credit Cards (Toll Free)	1800 267 3456	91-40-61268002
	1800 121 2208	91-80-71898002
Business Banking#	1800 274 3211 (Toll Free)	+91-22-50166043
Retail Business Banking (RBB) - For general queries (Toll Free)	1800 419 5400	91-40-61268004
	1800 123 2979	91-80-71898004
Retail Business Banking (RBB) -For HSBCNet queries (Toll Free)	1800 120 2210	91-22-50323533

**For Premier** - Our Phone Banking officers are available for enquiries 24/7

**For Personal Banking & Credit Cards** - Our Phone Banking officers are available for enquiries from 6:30 am to 8:30 pm

**Emergency services** are available 24/7 to report loss or misuse on card or account, stop cheque etc.

**For Retail Business Banking (general queries)** - Working hours: 8:00 am to 7:00 pm IST (Monday to Friday) and 8:00 am to 4:00 pm IST on Saturday

**For Business Banking** – Opening Hours (excluding public holidays): Monday to Friday 9:30am to 6:30pm IST, and 1st, 3rd and 5th Saturday of each month.

**For Retail Business Banking (HSBC Net queries)** - Opening Hours (excluding public holidays): Monday to Friday 9:30 am to 6:30 pm and 1st, 3rd and 5th Saturday of the month

**For Credit Card** queries please call 1800 267 3456 / 1800 121 2208

## Important Information

### Terms & Conditions

#Our Business phone banking service is available between Monday to Friday 9:00 am to 6:00 pm Indian Standard Time (IST) to help you with your banking queries and transactions. For Interactive Voice Response (IVR) transactions, IVR enquiries and for emergency services like Lost Card Reporting and Stop Cheque Instructions our Phone Banking service is available 24/7.

### Non-Resident Indian (NRI) Customers

Non-resident or overseas Indian, please contact the below for support

International Phone Banking Numbers		
Country	Toll free	Non Toll Free
From India	1800 102 2209 / 1800 121 2209	
Bahrain	80006764	
Canada	18333863370	
Philippines	180011102858	
Hong Kong	800938181	
Indonesia	0078030165151 ( Nikas ) & 0018030165151 ( PTI )	
Malaysia	1800819823	
New Zealand	800420572	
Oman	80077610	
Qatar	800101031	
Saudi Arabia	8008501133	
China	108007142932 ( China South ) 108001402946 ( China North )	
Singapore	8001014362	

Thailand	1800014029	
United Arab Emirates	80001830251	
United Kingdom	8000489157	
United States of America	18339982278	
Australia	1800953852	
Austria	800296718	
Denmark	80254085	
France	800904636	
Germany	8000800116	
Ireland	1800948637	
Italy	800582749	
Netherlands	8000238310	
Switzerland	800894680	
Calls to India from overseas	-	91-40-61268007
	-	91-80-71898007
Kuwait	-	+965 2223 0782 (Local Rates)
	-	+965 2223 0727 (Local Rates)
Card Activation	+91-40-71898003	-
	+91-80-71898003	-