



Important notification regarding availability of Trilingual version of Account Opening Forms (AOFs) and Deposit slips

The RBI Master Circular on Customer Service in Banks (RBI/2015-16/59 DBR No.Leg.BC. 21/09.07006/2015-16, Para 4.3) directs retail banks to ensure availability of all printed material, i.e. account opening forms, pay-in-slips, passbooks, etc., in trilingual form (English, Hindi and the concerned regional languages). This will ensure that banking facilities percolate to the vast sections of the population.

To align ourselves to the above requirement, we have made our Resident and Non-Resident deposit slips, and the following Domestic and Non-Resident Account Opening Forms (AOFs) available in trilingual version:

- HSBC Premier
- HSBC Advance
- HSBC Savings

These forms are available to our customers on request. You may contact our branch representative for further details.

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